Department of Flight

Office or Department of Academic Affairs

Administrative Unit Assessment Report Information

Year Reporting: FY21 (July 2020 – June 2021)

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Department Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

6. What is the mission statement for this department/area? Your mission should explain why the department/area exists and who it serves.

The Flight department educates students for careers as professional pilots by providing highly advanced training in a learning environment that prepares students for the demands of the aviation industry.

7. What are the goals for this department? These should be the "big things" the department/area intends to accomplish within 5 years.

retain safety record

Develop a scheduling strategy to use all available resources to support student needs. maintain AABI accreditation Increase Restricted ATP approved tract and class offerings

Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY21. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY22.

Objective 1

8. Objective 1: What was this department's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	retain safety record
9. Objective 1: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	FAA safety record reporting
10. Objective 1: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	zero accidents
11. Objective 1: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	100%
12. Objective 1: Did your department meet this objective?	The department met this objective.
13. Objective 1: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	safety practices that will continue to be modified from industry standards

Objective 2

14. Objective 2: What was this department's second objective for this fiscal year? Objectives	Develop a scheduling strategy to use all available resources to support student needs.
should be specific, measurable, and achievable within one year.	
15. Objective 2: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	continued schedule flexibility and monitor student progress
16. Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	students being scheduled 3 times a week at both locations
17. Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	83% effectiveness due to the changes implemented
18. Objective 2: Did your department meet this objective?	The department met this objective.
19. Objective 2: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	continued modifications to increase productivity and student success

Objective 3

20. Objective 3: What was this department's third	maintain AABI accreditation
objective for this fiscal year? Objectives should be	
specific, measurable, and achievable within one	
year.	
21. Objective 3: Detail how your department	department has remained successful at
measured this objective? (Survey, budget	maintaining good AABI standing
number, number of participants, jobs completed,	
measurable time and/or effort)	
22. Objective 3: What was your target outcome	maintain accreditation
for this objective? (1.e. 80% participation, 5%	
enrollment growth, 7% change in engagement)	
23. Objective 3: At what level did the	100 percent
department/area achieve on this objective? (This	
should be a number, i.e. 82%, 6%, 345 attendees,	
75% engagement)	
24. Objective 3: Did your department meet this	The department met this objective.
objective?	
25. Objective 3: What did your department learn	increase safety awareness and SMS procedures
from working toward this objective? What	
changes will you make based on this effort next	
year?	

Objective 4

26. Objective 4: What was this department's	Increase fleet capacity
fourth objective for this fiscal year? Objectives	
should be specific, measurable, and achievable	
within one year.	
27. Objective 4: Detail how your department	increased number of primary trainers from 39 to
measured this objective? (Survey, budget	48 airplanes
number, number of participants, jobs completed,	
measurable time and/or effort)	
28. Objective 4: What was your target outcome	nearly 20% increase in available airplanes
for this objective? (1.e. 80% participation, 5%	
enrollment growth, 7% change in engagement)	
29. Objective 4: At what level did the	100% success in improving scheduled training
department/area achieve on this objective? (This	flights
should be a number, i.e. 82%, 6%, 345 attendees,	
75% engagement)	
30. Objective 4: Did your department meet this	The department met this objective.
objective?	
31. Objective 4: What did your department learn	The department along with the ASM instructors
from working toward this objective? What	learned how to manage a split schedule more
changes will you make based on this effort next	efficiently along with mx issues with an increased
year?	fleet size.

Future Plans

32. Please identify and detail three to four		
measurable objectives for the next fiscal year. In		
listing the objectives, please use the format		
shown in these examples.1) The Department of X		
will improve services levels by 5% as measured by		
our satisfaction survey. 2) The department of X		
will provide training in ABC for at least 73 MGA		
faculty and staff.		

- 1. Maintain safety record this would be considered an obvious objective every year.
- 2.Continue statewide mission to provide high quality aviation training
- 3.Renew school FAA pilot school certificate.

Open Box for Assessment Comments

33. Based on this assessment, please share your thoughts on the current status and future direction of this department or area. Use this space to summarize overall use of assessment results for continuous improvement and open text box for assessment comments:	objectives only changed for one from FY20-FY21. The general direction of the program did not change and therefore focus will be on improving existing missions.
37. If the COVID-19 pandemic impacted this assessment cycle, please provide specific details below.	N/A

MGA's Strategic Plan

34. Based on your goals and objectives listed above please indicate their connection with MGA's Strategic Plan (https://www.mga.edu/about/docs/Strategic_Plan_Overall_DB.pdf) by checking all associated and relevant Imperatives / Strategies from the list below. (Check all the apply)

Grow Enrollment with Purpose
1. Expand and enrich the face
to face student experience,
Own Student Success 3.
Develop academic pipelines
and expand degrees, Build
Shared Culture 5. Attract talent
and enhance employee
development and recognition,
Build Shared Culture 6. Sustain
financial health through
resourceful fiscal management,
Build Shared Culture 7.
Cultivate engagement with its
local communities

35. Please indicate which of the following actions you have taken as a result of the 2020/2021 Assessment Cycle (Note: These actions are documented in reports, memos, emails, meeting minutes, or other directives within the reporting area) (Check all the apply)

Disseminating/Discussing
Assessment Results/Feedback
to Appropriate Members of the
Campus Community, Process
Changes: Improve, Expand,
Refine, Enhance, Discontinue,
etc. Operational Processes,
Request for Additional
Financial or Human Resources,
Making Improvements to
Teaching Approach, Course
Design, Curriculum, Scheduling,
other, Evaluating and/or
Revising the Reporting Lines
Internal Assessment Processes

Other

36. Please indicate (if appropriate) any local, state, or national initiatives (academic or otherwise) that are influential in the operations, or goals, and objectives of your unit. (Complete College Georgia, USG High Impact Practice Initiative, LEAP, USG Momentum Year, Low-Cost	Mostly FAA standardization
No-Cost Books, etc)	
38. Mindset Update (Academic Deans ONLY)	